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CARPET

Southern Lakes - Monowai | Lake Dunstan | Lake Benmore

Care & Maintenance

To keep your carpet looking and feeling it's best, here are some simple guidelines to ensure you protect your investment. With regular vacuuming and care, years can be extended to the performance and appearance of your new carpet.

Vacuumping

This should be done at least once a week and most importantly vacuum thoroughly, particularly in heavy traffic areas. Vacuuming helps remove the dirt particles before they come embedded in the carpet pile and will help prolong the appearance of the carpet. You cannot over vacuum.
Regular maintenance of your vacuum cleaner is just as important as your carpet.

Steam Cleaning

Depending on usage, carpet should be professionally steam cleaned every 18 months to remove any sticky soil that has lodged itself into the carpet fibre. Shampooing and do it yourself steam cleaning is not recommended. Seek the advice of a professional cleaning company.

Spot Cleaning

If an accident should happen it is most important to remove and spills immediately, page 3 has detailed steps on how to best treat any stain or spills. These procedures should be followed to avoid disappointment on your carpet appearance.

Ways To Protect Your Carpet

- RUGS - Ideally, rugs should be placed in high traffic areas and to prolong the appearance of your carpet.
- FURNITURE - Occasional rearrangement of your furniture is encouraged to alleviate pressure marks.
 - Furniture cups are an excellent tool to distribute the weight of the piece.
- DIRECT SUNLIGHT - Any curtains, drapes, or blinds should be shut when possible to protect your carpet..

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Cleaning Guide

The most important step when an accident happens is to act immediately to any spillages or stains. Avoid penetration of a stain into the carpet fibre. Liquids (particularly hot liquid) must be attended to immediately. Failure to do so could result in permanent stain setting, pile distortion and possible loss of colour.

General Carpet Cleaning Tips

- Remove as much of the spill as quickly as possible.
- Do not scrub - Gently blot the affected area. Never rub or scrub. Continue blotting residue with a clean white cloth or paper towels, always working from the outer edge towards the centre, thus avoiding the spill spreading.
- Cold Water - Determine the appropriate method of stain removal as set up on table on page 3. Most spillages can be removed with water and follow Step 1. For other treatments, pre-test the treatment on a small area of the carpet to ensure that there is no damage and possible colour change.
- Press Dry - Ensure carpet is pressed dry between any step in the treatment process to remove excess moisture.
- Apply Water - Once treated, apply water on a cloth until the carpet no longer feels sticky. Blot up thoroughly with sponge or paper towel.
- Dry - Place a few layers of paper towels over the cleaned area to absorb any remaining moisture. If need be, use a flat weight till the area is touch dry. A hairdryer may be used to speed up the process. Do not overheat the area and do not walk on the carpet until dry.
- If stains fail to respond adequately to treatment, call immediately a professional carpet cleaner.

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Stain Type	Step 1	Step 2	Step 3	Step 4
ASPHALT/TAR	Dry-cleaning solvent	Detergent	Water	-
BEVERAGES (TEA, COFFEE, BEER)	Detergent	Vinegar*	Detergent	Water
BLOOD	Detergent	Ammonia	Detergent	Cold water
BUTTER	Dry-cleaning solvent	Detergent	Water	-
CANDY /SWEETS	Detergent	Vinegar*	Detergent	Water
CHEWING GUM	Freeze with ice cubes	Break off	Dry-cleaning solvent	-
CHOCOLATE	Detergent	Ammonia	Detergent	Water
COOKING OIL	Dry-cleaning solvent	Detergent	Water	-
CORDIAL/SOFT DRINK	Consult specialist	-	-	-
COUGH SYRUP	Detergent	Ammonia	Vinegar*	Detergent & water
DIRT / MUD	Detergent	Ammonia	Detergent	Water
EGG	Detergent	Ammonia	Detergent	Water
EXCREMENT	Detergent	Ammonia	Detergent	Water
FRUIT JUICE / BERRIES	Detergent	Vinegar*	Detergent	Water
FURNITURE POLISH	Dry-cleaning solvent	Detergent	-	-
GRAVY	Dry-cleaning solvent	Detergent	-	-
INK	Dry-cleaning solvent	Detergent	-	-
LIPSTICK	Dry-cleaning solvent	Detergent	-	-
MAKE-UP (MASCARA, FOUNDATION)	Dry-cleaning solvent	Detergent	-	-
MAYONNAISE	Detergent	Ammonia	Detergent	Water
MERCUROCHROME	Detergent	Ammonia	Vinegar*	Detergent & water
MILK OR ICE CREAM	Detergent	Ammonia	Detergent	Water
NAIL POLISH	Nail Polish Remover*	-	-	-
OIL AND GREASE	Dry-cleaning solvent	Detergent	Water	-
PAINT (LATEX)	Detergent	Ammonia	Vinegar*	Water
URINE /VOMIT	Detergent	Vinegar*	Water	-
WINE	Detergent	Ammonia	Water	-

Vinegar* - undiluted white vinegar

Nail Polish Remover* should not include lanolin or be of a greasy nature